Online Banking Updates- 2/3/2024

Thank you for your continued patience as we transition to our new computer system and a new and improved banking experience for you. Below are updates for establishing your new mobile and online banking.

Apple and iPad users – First, remove the current CGR Credit Union App from your phone or iPad. Go to the Apple App Store and download the new CGR Credit Union App. It will have the same CGR Logo as the old app. After installing it, click Enroll in the middle of the home screen. Follow the instructions to complete the one-time registration process. Once enrolled, you'll also be able to use the same username and password on our online banking website.

Android and Tablet users – The Google Play store has not yet loaded the new app into their store. We have made repeated requests, however, we're at the mercy of Google when they will make it available. We are hopeful that the app will be loaded soon. Please keep searching the Google Play store. In the meantime, you can access your accounts through the online website using the instructions below.
Once the app is available, uninstall your current app and download the new CGR Credit Union app from the Play Store. If you have already registered through the Online Access instructions below, simply enter your username and password. If you haven't enrolled, click Enroll in the middle of the login screen and complete the one-time registration process.

Online Access – Go to our website at www.cgrcu.org. Under Home Banking, click Enrollment to complete the one-time registration process. After following the registration prompts, return to the main website and click Home Banking Login in the black box. Once the Google Store loads the app, you can download the app and use the same login and password.

First Time Enrollment Instructions

Online Banking Instructions

NCUA